FEELING ILL... AND ALL DOCTOR’S OFFICES CLOSED?

Hamburg’s doctors are always there for you – even at night and on weekends!

You can visit the paediatric emergency services and the emergency practices without appointment or notice.

Please visit our website: www.arztruf-hamburg.de

Integrated Emergency Medical Centre (INZ)

Marienkrankenhaus
Angerstraße 16 | 22087 Hamburg

- Initial assessment on site
- Appointments, if necessary, also follow-up treatment

Emergency Practice

UKE
Martinstraße 52 / Building No. O10 | 20246 Hamburg

Altonaer Kinderkrankenhaus
Bleickenallee 38 | 22763 Hamburg

ANALYPRAKTIK

ALTONAER KINDERKrankenhaus

BUNDESWEHRKRANKENHAUS

Krankenhaus St. Adolf-Stift
Hamburger Straße 41 | 21465 Reinbek

Anlaupraxis by KV Schleswig-Holstein
AK Nord – Heidberg
Tangstedter Landstr. 400 | 22417 Hamburg

Anlaufpraxis by KV Schleswig-Holstein
AK Nord – Heidberg
Tangstedter Landstr. 400 | 22417 Hamburg

Vorläufersprechstunde KV Schleswig-Holstein
AK Nord – Heidberg
Tangstedter Landstr. 400 | 22417 Hamburg

Kinderkrankenhaus Wilhelmstift
Liliencronstraße 130 | 22149 Hamburg

Paediatric emergency services of KVH

Asklepios Klinik Nord – Heidberg
Tangstedter Landstr. 400 | 22417 Hamburg

Helios Mariahilf Klinik
Stader Straße 203 c | 21075 Hamburg

Kinderkrankenhaus Wilhelmstift
Liliencronstraße 130 | 22149 Hamburg

English
ARZTRUF HAMBURG.
Medical attendance. Anytime. 116117.

Can't reach your doctor? The emergency medical services of KV Hamburg help you if you need medical attendance - with custom-fit services any time, day and night.

Cost-free for all persons in Hamburg, insured under a statutory health insurance.

Our services:
- Telephone consultation by a doctor
- Home visit by a doctor
- Medical care at an emergency practice / INZ
- Appointment service
- Referral to the 112 (emergency services of the fire brigade)

Just call 116117.

Your call will be answered by a qualified professional at the emergency service centre of Kassenärztliche Vereinigung Hamburg. You explain your situation - and promptly receive the right support.

Please note: Arztruf Hamburg is not to be confused with the emergency call 112 (emergency services of the fire brigade).

Please always call 112 in case of life-threatening emergencies!

When do I call 116117?

You need medical advice. You suffer from an acute medical problem.

How does Arztruf Hamburg work?

If you feel ill and need immediate medical attendance, Arztruf Hamburg will help you any time, day and night.

If possible, please have the following information at hand during your call*:

- Name
- Address
- Phone number
- Who is suffering from a medical condition? How old is that person?
- What are the symptoms?
- Your insurance ID card

* Please note that the conversation and treatment will be in German.

APPOINTMENT SERVICE

Do you need an urgent appointment with your family doctor, paediatrician, specialist or a psychotherapist? Then you are in the right place at Arztruf Hamburg’s Appointment Service.

By calling 116117, you can book a prompt appointment.

Please note that a referral with a valid referral code is required for some specialists.

Visit www.arztruf-hamburg.de/terminservicestelle for more detailed information.

You can contact the Appointment Service directly:
MON – FRI from 8 a.m. – 6 p.m.

You can also book your appointment 24/7 via 116117.de or the 1116.117 app.