**FEELING ILL... AND ALL DOCTOR’S OFFICES CLOSED?**

Hamburg’s doctors are always there for you – even at night and on weekends!

**Medical attendance. Anytime.**

116117 Medical attendance. Anytime.

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**Paediatric emergency services of KVH**

**Altonaer Kinderkrankenhaus**  
Bleckenallee 38 | 22763 Hamburg

**Asklepios Klinik Nord – Heidberg**  
Tangstedter Landstr. 400 | 22417 Hamburg

**Helios Mariahilf Klinik**  
Stader Straße 203 c | 21075 Hamburg

**Kinderkrankenhaus Wilhelmstift**  
Liliencronstraße 130 | 22149 Hamburg

**Anlaufpraxis by KV Schleswig-Holstein**  
AK Nord – Heidberg  
Tangstedter Landstr. 400 | 22417 Hamburg

**You can visit the paediatric emergency services and the emergency practices without appointment or notice.**

Please visit our website  
www.arztrufohamburg.de.
ARZTRUF HAMBURG.
Medical attendance. Anytime. 116117.

Can’t reach your doctor?
The emergency medical services of KV Hamburg help you if you need medical attendance - with custom-fit services any time, day and night.

When do I call 116117?

• You need medical advice.
• You suffer from an acute medical problem.

Cost-free for all persons in Hamburg, insured under a statutory health insurance.

Our services:
+ Telephone consultation by a doctor
+ Home visit by a doctor
+ Medical care at an emergency practice
+ Appointment service
+ Referral to the 112 (emergency services of the fire brigade)

Just call 116117.

Your call will be answered by a qualified professional at the emergency service centre of Kassenärztliche Vereinigung Hamburg. You explain your situation - and promptly receive the right support.

Please note: Arztruf Hamburg is not to be confused with the emergency call 112 (emergency services of the fire brigade).

How does Arztruf Hamburg work?

If you feel ill and need immediate medical attendance, Arztruf Hamburg will help you any time, day and night.

Please always call 112 in case of life-threatening emergencies!

If possible, please have the following information at hand during your call*:

• Name
• Address
• Phone number
• Who is suffering from a medical condition? How old is that person?
• What are the symptoms?
• Your insurance ID card

* Please note that the conversation and treatment will be in German.